

From: Kevin Tracy
To: Microsoft ATR
Date: 12/31/01 5:58pm
Subject: Microsoft Settlement

To whom it may concern,

As long as I can remember I have always been a user of microsoft products, and now, as a business owner, their products make up the backbone of my company. Recently, it has come to my attention that they had reached a settlement which can still be contested. While not clear what the opposition wants as an end result to the settlement, it is clear what harm could be caused to microsoft, and indirectly to my company. The longer Microsoft is busy dealing with legal issues and spending more money on them, the longer it may take for them to release an innovative new product. It may also cause a layoff of a worker. This worker may be the one who could have saved a contract for my company through excellent and fast technical support. While this is a improbable example, the longer and more expensive the legal battle is for Microsoft, as well as perhaps any increased damages resulting from it, the more this concept becomes a reality. And this is not just my reality, there are millions of people just like me who rely on Microsoft for products and as a company. That is why I ask that you as a group to finish this as soon as possible.

Sincerely,

Kevin Tracy